

# Washington State Health Care Authority

## HCA Tribal Affairs Billing Work Group

*December 16, 2013*

**Mike Longnecker,**

**HCA Tribal Affairs Operations & Compliance Manager**

# Agenda

## Tribal Affairs Updates

1. Tribal Affairs website
2. SBIRT training in January
3. Tribal Affairs Billing Work Group Meeting Schedule – 2014

## Old Business

1. CD claims MUST HAVE the SCI claim note
2. Medicare
  - a) Medicare & mental health (Waiting for answer)
  - b) Medicare crossovers (Medicare may not forward the T1015 code/UA/SE)
3. Simplify the AI/AN vs non-Native designation

## New Business

1. Benefit Changes (Alternative Benefit Package)
2. Physical and Speech Therapy Encounters
3. EOB Explanation
4. Internet explorer issues, how to resolve compatibility issues
5. How do Medicare crossovers process?
6. New billing guide preferences

# HCA Tribal Affairs Website

Go to  
[hca.wa.gov](http://hca.wa.gov)  
then click on  
Tribal Affairs

Previously:  
Centennial Accord

Updated:  
Tribal Affairs

The screenshot shows the Washington State Health Care Authority website. The browser address bar displays <http://www.hca.wa.gov/Pages/index.aspx>. The website header includes the HCA logo and navigation links for Health Benefits, Agency Programs, Health Care Reform, and Employment. A search bar is located on the left. The main content area is titled "HEALTH CARE AUTHORITY" and features a section for "Coordinated health care, with quality results, at the lowest cost". Below this, there is a "What can we help you with today?" section with a list of links. The "Tribal Affairs" link is highlighted with a red circle. To the right of the list is a photo of a woman smiling. At the bottom of the page, there is a warning about scams and a link to safety tips. On the right side of the page, there is a sidebar with a "Coverage is Here" section and a "The YouToons Get Ready for Obamacare" video player.

Washington State Health Care Authority

Health Benefits Agency Programs Health Care Reform Employment

Search this site...

Agency Information

- About HCA
- Contracts and Grants
- Legislative Reports
- Annual Report
- Budget Information
- FAQs
- Hours of Operation
- Contact the HCA

Payment Delivery and Reform

- Health Homes
- Medical Homes
- Resources

Projects and Initiatives

- ProviderOne Phase 2
- Health Information Technology
- Basic Health and Healthy Options Managed Care
- Tribal Affairs
- Leapfrog
- Surgical Care and Outcomes Assessment Program (SCOAP)

HEALTH CARE AUTHORITY

Coordinated health care, with quality results, at the lowest cost

The Washington State Health Care Authority oversees the state's two top health care purchasers — Medicaid and the Public Employees Benefits Board (PEBB) Program, as well as other programs.

Medicaid Expansion

By January 2014, everyone is required to have health insurance. We can help with free coverage through Medicaid for those who qualify.

Are you eligible for Medicaid? Find out more.

Public Employees Benefits Board (PEBB)

The PEBB program provides insurance coverage for eligible employees of state agencies, higher education institutions, certain employer groups, and their families.

Are you a state employee or retiree? Find out more.

What can we help you with today?

- American Indian/Alaska Natives (AI/AN)
- Apple Health for Kids (free health care for children)
- Basic Health
- Benefit changes in 2014
- Budget Information
- Foster parent health coverage
- Medicaid/Apple Health
- Medicaid Expansion/Health care reform
- Reduced-cost health care
- Prescription drug assistance
- Provider and client questions
- Public Employees Benefits
- Veterans benefits
- Washington Wellness

Don't be fooled by scams! See tips on safely applying for Apple Health.

Coverage is Here

Find out more about healthcare reform.

washington healthplanfinder

click. compare. covered.

Find a health plan, apply for Medicaid/Apple Health.

The YouToons Get Ready for Obamacare

THE YOUTOONS GET READY FOR OBAMA CARE

Join the YouToons as they walk through the basic changes in the way Americans will get health coverage and what it will cost starting in 2014, when major parts of the Affordable Care Act, also known as Obamacare, go into effect.

Video Library

Innovation planning

# Reorganized Structure & Content

Washington State Health Care Authority

Search this site...

TRIBAL AFFAIRS

Welcome to the Tribal Affairs website. The Office of Tribal Affairs is the primary point of contact for information on federal and state health program delivery and innovation for Tribes and tribal organizations residing within the boundaries of Washington State. The office:

- Serves as a liaison for the Tribes
- Provides technical assistance to HCA staff on government-to-government relations and cultural competency
- Meets and communicates regularly with Tribes and tribal-related organizations
- Responds to tribal-related questions and issues
- Facilitates meetings between HCA staff and Tribes
- Performs triage of individual tribal problems or issues of concern, and
- Facilitates HCA Tribal Consultations

The Tribal Affairs/Native Health Program Administrator is Karol Dixon. Karol is committed to open channels of communication with individuals representing and/or inquiring about tribal matters. Your inquiries are welcome.

A few highlights related to HCA and its work with health and tribal nations:

- All but one of the 29 Tribes located in Washington currently contract with the HCA-managed Medicaid program to provide medical or behavioral health care to their members and others.
- Three Tribes have federally-operated Indian Health Service (IHS) clinics and 25 Tribes operate their own programs under P.L. 93-638 contract or compact.
- In addition to medical services, 22 of the clinics offer dental care, 12 offer pharmacy services, 19 offer mental health services and 15 provide chemical dependency treatment.
- Two IHS-funded urban Indian health programs – one in Seattle and Spokane – provide medical care, dental care and behavioral health services. They are paid for services provided to Medicaid enrollees as Federally Qualified Health Centers (FQHCs).
- HCA, DSHS and various Tribes are working collaboratively on a report to the Legislature on Tribal Centric Behavioral Health. The collaborative effort is an important government-to-government initiative.


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Direct link is <http://www.hca.wa.gov/tribal/Pages/index.aspx>

# Meetings & Related Documents



Health Benefits ▾Agency Programs ▾Health Care Reform ▾Employment

Search this site... 

Agency Information

Home

Health Care Options

Meetings and Centennial Accord




Training

Tribal Leader and Other Correspondence

Resources

Contact Us

## MEETINGS AND CENTENNIAL ACCORD

 Print  Email  Bookmark & Share

### Centennial Accord

The HCA Centennial Accord Plan establishes the agency's policy and action plan to implement its state-tribal government-to-government relations. The plan includes an introduction to the agency, followed by descriptions of program and program support divisions, past accomplishments, and definitions. [Contact List](#) for information on contacting an HCA program directly.

### Meetings and Webinars – Register for upcoming events

Use the links below to register for each of the listed meetings. The automated GoToWebinar system will send you instructions and reminders. If you'd prefer to attend in person, send an email to [karol.dixon@hca.wa.gov](mailto:karol.dixon@hca.wa.gov).

- November 25, 1 p.m., HCA Tribal Monthly Meeting
- November 26, 1 p.m., HCA Tribal Consultation
- December 16, 1 p.m., HCA Tribal Monthly Meeting

### Completed Meetings


Select the links below to retrieve information shared during past meetings.

2013

- October 7, HCA Tribal Affairs Monthly Meeting
- August 27, HCA Tribal Monthly Meeting
- July 23, HCA Tribal Monthly Meeting

[HCA Home](#) | [Contact HCA](#) | [Privacy Policy](#) | [Accessibility](#) | [HCA Agency Rules](#) | [Press Room](#) | [HCA Employee/Vendor/Visitor Login](#)

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# SBIRT

## Screening, brief intervention, and referral to treatment (SBIRT)

- Reminder – save the date.
- Encounter eligible service payable in Primary Care Setting.
- Payable to ARNP, CD professionals (in primary care setting), LPN, RN, MH counselor, Marriage/family therapist, social worker, physician, PA, psychologist, dentist, dental hygienist.
- 01/10 NATIVE project, Spokane
- 01/17 Puyallup Tribal Health Association

# Billing Work Group Schedule for 2014

*FINAL 2014 schedule, 2<sup>nd</sup> Tuesday 9 AM*

*NOTE: The dates below vary from an earlier schedule.  
Please use these dates.*

- January 14
- February 11
- March 11
- April 8
- May 13
- June 10
- July 8
- August 12
- September 9
- October 14
- November 12
- December 9

# CD Claims MUST HAVE the SCI Claim Note

- AI/AN      SCI=NA
- NN         SCI=NN



# Medicare

- Medicare *sometimes* does not cover Mental Health
- Medicare is not forwarding T1015/Tribal Modifiers

# Simplify the AI/AN v. non-Native Designation

- No more UA/SE, HE/SE, HF/HX or claim note and just use EPA
- Relatively large change, opinions? Concerns?

# Benefit Changes

## **Drivers to Change:**

- Implement our defined alternative benefit plan (ABP) for the Expansion Population
- Offer an ABP that is the same as the benefit plan for current clients (Classic Medicaid)
  - Change the benefits in Classic to meet our ABP
  - Changes approved by Legislature
- Make other changes mandated by Legislature, keeping Classic and ABP the same, except for Habilitative Services - per budget proviso for ABP only

# Benefit Changes

**When:** January 1, 2014

## **What's Changing?**

1) Restoration of Dental Benefits for Adults (FFS) (BUD)

- ❖ Restorative
- ❖ Preventative
- ❖ Dentures

# Benefit Changes

## 2) Preventive Care Changes

- ❖ Add shingles vaccination for clients over 60 years of age  
(ACA)
- ❖ Add Naturopathic physicians to the list of eligible providers for primary care services for all clients (BUD)
  - No coverage for homeopathic interventions

# Benefit Changes

- ❖ Add screenings of children for autism by primary care providers (BUD)
- ❖ Add screening, brief intervention and referral for treatment (SBIRT) by trained certified providers for clients known to be or at high risk for substance abuse, to include alcohol and drugs w/wo anxiety and depression (ACA)
- ❖ Add prescription fills of oral contraceptives for 12 months at a time for female clients (BUD)

# Benefit Changes

## 3) Changes to Mental Health (MH) benefit -achieve MH Parity– (ACA)

- ❖ No limits on number of visits - all ages (12, 20)
- ❖ Expansion of eligible providers to provide counseling services for adults:
  - Licensed Psychologists
  - Licensed Advanced Registered Nurse Practitioners
  - Licensed Advanced Social Workers
  - Licensed Independent Social Workers
  - Licensed Mental Health Counselors
  - Licensed Marriage and Family Therapists

# Benefit Changes

For Expansion population **ONLY** (ACA)

## 4) Habilitative services -

Are medically necessary services provided to assist the client in partially or fully attaining, learning, keeping or improving developmental-age appropriate skills that were never present as a result of a congenital, genetic, or early acquired health condition and required to maximize, to the extent practical, the client's ability to function within their environment.



# Benefit Changes

These services will be covered equivalent to the current outpatient rehabilitation services (6 visits each for physical, occupational and speech therapy) and subject to limitation extensions as determined medically necessary via prior authorization.

Devices provided for this purpose are covered under the DME benefit.

# Benefit Changes

These services do not include:

Day habilitation services designed to provide training, structured activities and specialized services to adults.

Chore services to assist with basic needs.

Vocational services.

Custodial services.

Respite.

Recreational care.

Residential treatment.

Social services.

Educational services of any kind.

# Physical and Speech Therapy Encounters

**Guest: Jean Gowen**

HCA Program Manager,  
Outpatient Rehabilitation

# Physical Therapy (PT) Encounters

Guest Speaker Jean Gowen, HCA program manager, Outpatient Rehab.

Physical Therapy by physical therapist is Billing taxonomy 225100000x

Refer to the Outpatient Rehabilitation guide for policies/limitations

[http://www.hca.wa.gov/medicaid/billing/documents/guides/op\\_rehabilitation\\_bi.pdf](http://www.hca.wa.gov/medicaid/billing/documents/guides/op_rehabilitation_bi.pdf)

Age 0-20 has no frequency limitations

Age 21+ limit is 24 units (6 hours per year)

Age 21+ is eligible for additional visits with EPA (line level)

Physical Therapy by a Physician, Podiatrist, ARNP, PAC, and specialty physicians is billing taxonomy 208D00000x and has no frequency limitations to PT when conducted by these providers.

Like Chemical Dependency we have program modifiers and Tribal modifiers, thankfully this time there is no overlap.

Many of the PT codes are “per 15 minutes”, remember to bill with the correct number of units on the billing codes

# PT examples

Client 1 is AI/AN. Client needs 1 hour of therapeutic exercise by a physical therapist

1. CPT 97110 requires modifier GP
2. AI/AN requires modifier UA
3. Billing taxonomy is 225100000X
4. Use servicing taxonomy specific to the service being billed, often 225100000x

Procedure code	Program modifier	Tribal modifier	Submitted units
97110	GP	UA	4
T1015		UA	1

Client 2 is nonNative. Client needs 1 hour of Therapeutic exercise by a physical therapist

1. CPT 97110 requires modifier GP
2. NonNative requires modifier SE
3. Billing taxonomy is 225100000X
4. Use servicing taxonomy specific to the service being billed, often 225100000x

Procedure code	Program modifier	Tribal modifier	Submitted units
97110	GP	SE	4
T1015		SE	1

# PT examples

Client 1 is AI/AN. Client needs 1 hour of therapeutic exercise by a physician

1. CPT 97110 requires modifier AF
2. AI/AN requires modifier UA
3. Billing taxonomy is 208D00000x
4. Use servicing taxonomy specific to the service being billed, contact your Tribal Affairs liaison for assistance

Procedure code	Program modifier	Tribal modifier	Submitted units
97110	AF	UA	4
T1015		UA	1

Client 2 is nonNative. Client needs 1 hour of Therapeutic exercise by a physician

1. CPT 97110 requires modifier AF
2. NonNative requires modifier SE
3. Billing taxonomy is 208D00000x
4. Use servicing taxonomy specific to the service being billed, contact your Tribal Affairs liaison for assistance

Procedure code	Program modifier	Tribal modifier	Submitted units
97110	AF	SE	4
T1015		SE	1

# Speech Therapy (ST) Encounters

Speech Therapy by a speech therapist is billing taxonomy 235Z00000x

Refer to the Outpatient Rehabilitation guide for policies/limitations

[http://www.hca.wa.gov/medicaid/billing/documents/guides/op\\_rehabilitation\\_bi.pdf](http://www.hca.wa.gov/medicaid/billing/documents/guides/op_rehabilitation_bi.pdf)

Age 0-20 has no frequency limitations

Age 21+ limit is 6 visits

Age 21+ is eligible for additional visits with EPA (line level)

Speech Therapy by a Physician, ARNP, PAC, and specialty physicians billing taxonomy is 208D00000x has no frequency limitations for Speech Therapy when conducted by these providers

Like Chemical Dependency we have program modifiers and Tribal modifiers, thankfully this time there is no overlap.

# ST examples

Client 1 is AI/AN. Client needs Speech/hearing Therapy by a speech therapist

1. CPT 92507 requires modifier GN
2. AI/AN requires modifier UA
3. Billing taxonomy is 235Z00000x
4. Use servicing taxonomy specific to the service being billed, often 235Z00000x

Procedure code	Program modifier	Tribal modifier
92507	GN	UA
T1015		UA

Client 2 is nonNative Client needs Speech/hearing Therapy by a speech therapist

1. CPT 92507 requires modifier GN
2. AI/AN requires modifier SE
3. Billing taxonomy is 235Z00000X
4. Use servicing taxonomy specific to the service being billed, often 235Z00000x

Procedure code	Program modifier	Tribal modifier
92507	GN	SE
T1015		SE



# ST examples

Client 1 is AI/AN. Client needs Speech/hearing Therapy by a physician

1. CPT 92507 requires modifier AF
2. AI/AN requires modifier UA
3. Billing taxonomy is 208D00000x
4. Use servicing taxonomy specific to the service being billed, contact your Tribal Liaison with questions

Procedure code	Program modifier	Tribal modifier
92507	AF	UA
T1015		UA

Client 2 is nonNative Client needs Speech/hearing Therapy by a physician

1. CPT 92507 requires modifier AF
2. AI/AN requires modifier SE
3. Billing taxonomy is 208D00000x
4. Use servicing taxonomy specific to the service being billed, contact your Tribal Liaison with questions

Procedure code	Program modifier	Tribal modifier
92507	AF	SE
T1015		SE

# EOB Explanation

## Top 20 Denial Codes

See the handout for the exact language (and my addition, what they really mean).

181	23	236
24	26	29
4	96 + N30	96 + N59
96 + N54	B5	107
125 + N152	16 + M47	16 + M79
16 + M119	18	

# Internet Explorer Issues

- ProviderOne is currently not compatible with IE 10/11 (this should be corrected in future)
- In the interim if you appear to have issues with ProviderOne screens freezing or not providing the drop downs here is workaround:
- 1. open ProviderOne but do not log in
- 2. click on the tools tab (menu bar at top of screen)
- 3. click on 'compatibility view settings'
- 4. you should already be prompted to add this site – wa.gov. Click the 'add' button and close the popup window.

# How do Medicare Crossovers Process?

- Medicare crossovers must be received within 6 months of the Medicare paid date
- Bill HCA exactly how you billed Medicare with 2 exceptions:
  - 1. add the UA/SE (or HE) modifier on all lines.
  - 2. add the T1015 line. The Medicare monies will be \$0 on the T1015.
- Even though the billing code will usually deny the system has been setup to recognize that a 'payment' has been made on the billing code and allows the T1015 to balance pay.

# New Billing Guide Preferences

- Temporary update to Tribal Health Billing guide to include the Mental Health codes and updated AI/AN vs NN billing matrix
- Permanent Tribal Health Billing Guide, how do we want to set it up?

## Tribal Billing Guide revision

# Comments & Closing



For billing questions, contact:

**Mike Longnecker**

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360-725-1315